



#everydayheroes #ThinkFamilies #weareChildSafe #recruitment #jobs #employment #youth #adventure #tourexperience #socialenterprise #siemreap

Hello from Friends-International in Siem Reap We are looking for a

# CHILDSAFE TOUR LEADER

# Are you skillful in leading tour groups? Do you care about child safety?

If you answered 'yes' then you may just be the person we need.

# **WE ARE**

Friends-International (FI) is an award-winning NGO founded in Phnom Penh in 1994 and present in Siem Reap since 2005. Our vision is a world where every child, young person, and their caregivers are safe from harm and can access education, training and job opportunities to fulfil their potential as productive, functional citizens of their countries.

Our dynamic teams across Cambodia, Thailand, Laos, Indonesia, Myanmar, and Europe deliver innovative services for children, youth, and communities. ChildSafe, a part of FI, is a movement that engages all actors in society to actively protect children. ChildSafe Experiences are fun and educational tours that offer an opportunity to learn about Cambodia's rich culture and history while ensuring children's protection.

# THE ROLE

As a ChildSafe Tour Leader, based in Siem Reap, you will:

- Lead the tourism experiences
- Work with a wide range of stakeholders such as travelers, students, and visitors
- Build connections with local and international partners, from big companies to small, community-based tourism enterprises

# **DOES THIS DESCRIBE YOU?**

- A dynamic team player who is passionate about protection and education of marginalized children and families
- A skillful communicator who enjoys working directly with clients and partners
- You have excellent skills in customer service and tourism
- A fluent Khmer and English speaker
- Comfortable in using computer systems, such as online booking and M365

# **EXAMPLES OF RESPONSIBILITIES**

- Lead ChildSafe Experiences such as tours, classes, and presentations to groups
- Research markets, products, and tourism opportunities
- Identify and support new ChildSafe partners
- Plan and organize the experiences, including itineraries and feedback collection
- Manage bookings, resources, and analytics via Salesforce
- Train and support the ChildSafe team in leading experiences

Sounds good!? Great! Please email your *CV* with your *Cover Letter* and *salary expectations* now to hr.kaliyanmith@friends-international.org and let's talk more.

In compliance with our Child Protection Policy and Protection against Sexual Exploitation and Abuse Policy, all applicants will undergo an extensive background check.

