



Hello from Friends-International

We're looking for a

"CHILDSAFE EXPERIENCES" LEADER

Are you skilled in managing and leading tour groups? Would you like to be part of a team that is delivering fun and educational services that also protect children wherever they are?

If you answered 'yes' to any of the above, then you may just be the person we need.

WE ARE

Friends-International (FI), an award-winning NGO founded in Phnom Penh in 1994. Our vision is a world where every child, young person, and their caregivers are safe from harm and can access education, training and job opportunities to fulfil their potential as productive, functional citizens of their countries. Our multiple dynamic teams in Cambodia, Thailand, Laos, Indonesia, Myanmar and Europe, together with our partners, deliver innovative services for children, youth, their families and their communities. This is done through our Saving Lives, Building Futures and ChildSafe programs which cover a great variety of carefully integrated projects including child protection, migration, harm reduction, education, alternative care, vocational training, social businesses, employment, NGO networks and more!

THE ROLE

This is an exciting opportunity for a tourism professional who would like to make a positive impact on their local communities.

As a "ChildSafe Experiences" Leader, based at our HQ in Phnom Penh, you will:

- Lead the on-site management, facilitation, and development of tourism experiences
- Work with teams to deliver educational tourism experiences
- Work with a wide range of stakeholders such as travelers, students, and visitors to Cambodia
- Build connections with local and international partners, from large multinational companies to small, community-based tourism enterprises

You will be a member of our growing International ChildSafe team.

Does this describe you?

- You are a dynamic team player who is passionate about working for the protection and education of marginalized children, youth and their families



- You have fantastic verbal and written communication skills and enjoy meeting and working directly with clients and partners
- You have a strong track record in working within customer service and public-facing roles
- You have experience in travel and tourism and enjoy engaging with tourists in a group setting
- You are fluent in written and spoken Khmer, English and (proficiency in online booking systems, and MS Office)

These would be examples of some of your daily responsibilities. Would you enjoy them?

- Leading tours, classes, and presentations to groups visiting Friends-International
- Completing research on products, markets, and opportunities and working with our teams to develop new experimental tourism opportunities
- Researching and liaising with new potential partners, and supporting them through a partnership with ChildSafe
- Leading "ChildSafe Experiences" in the field, from planning itineraries, meeting the groups, leading the experiences, and collecting feedback
- Manage and organize resources, and technological platforms linked to the project and regularly input information and derive reports for analytics from Salesforce
- Work with Team ChildSafe to develop skills and capacity to lead experiences and interface directly with groups and individuals
- And others.

Sounds good!?! Great! Please email your CV with your Cover Letter and salary expectations now to hr@friends-international.org and let's talk more.

In compliance with our Child Protection Policy and Protection against Sexual Exploitation and Abuse Policy, all applicants will undergo an extensive background check.

Friends team