



## Hello from Friends-International in Siem Reap

# We're looking for a **HOTLINE SOCIAL WORKER**

Are you interested in providing emergency support to children & youth, their families and their communities? Would you like to be learning and developing in an innovative organization and a multicultural team?

If you answered 'yes' then you may just be the person we need.

### **WE ARE**

Friends-International (FI), an award-winning NGO founded in Phnom Penh in 1994. Our vision is a world where every child, young person, and their caregivers are safe from harm and can access education, training and job opportunities to fulfil their potential as productive, functional citizens of their countries. Our multiple dynamic teams in Cambodia, Thailand, Laos, Indonesia, Myanmar and Europe, together with our partners, deliver innovative services for children, youth, their families and their communities. This is done through our Saving Lives, Building Futures and ChildSafe programs which cover a great variety of carefully integrated projects including child protection, migration, harm reduction, education, alternative care, vocational training, social businesses, employment, NGO networks and more!

### **THE ROLE**

As a Hotline Social Worker, you will be based in Siem Reap where our Kaliyan Mith program is located. Your role will be to respond to emergency support calls to our ChildSafe Hotline. This includes providing support to children&youth to get protection, emergency medical care or counseling support. You will also be building strong relationships with the local authorities, networking with NGO partners and working with the communities to ensure that children are safe and taken care of. This is a great opportunity for someone who has Social Work experience and is willing to grow more in emergency support services to jump on board and start working alongside a multidisciplinary team of Kaliyan Mith Siem Reap counting more than 70 #EverydayHeroes!

### **Does this describe you?**

- You are a dynamic team player who is passionate about working for the protection and education of marginalized children, youth and their families
- You have a strong commitment to directly with marginalized children & youth and their families
- You're flexible to work weekends and public holidays as per the Hotline schedule
- You have some experience in the field of social service provision
- You're open to and excited by learning and adapting to new situations
- You can speak/write in English language and use Microsoft Office and Internet



**These would be examples of some of your daily responsibilities.**

- Respond to emergency Hotline calls and ensure children are safe and taken care off
- Visit various communities and streets to provide needed services to people
- Work together with community members and support them to protect children from any type of abuse
- Coordinate with other teams to ensure children stay with their families and attend schools
- Work closely with the employment team to ensure youth and caretakers are receiving support to find employment and become independent
- Collaborate with local authorities and our partners on service referrals and sharing knowledge

Sounds good! Please email your CV with your Cover Letter and salary expectations now to [hr.kaliyanmith@friends-international.org](mailto:hr.kaliyanmith@friends-international.org) and let's talk more.

In compliance with our Child Protection Policy and Protection against Sexual Exploitation and Abuse Policy, all applicants will undergo an extensive background check.

*Friends team*

